Electronic Patent Application Fee Transmittal								
Application Number:	107	10735470						
Filing Date:	12-Dec-2003							
Title of Invention:	Method and apparatus for providing integrated customer care and work-flow management							
First Named Inventor/Applicant Name:	Anand R. Kumar							
Filer:	Mark E. Stallion/Jennifer Birmingham							
Attorney Docket Number:	717841.4							
Filed as Large Entity								
Utility under 35 USC 111(a) Filing Fees								
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)			
Basic Filing:			<u>'</u>	,				
Pages:								
Claims:								
Miscellaneous-Filing:					11.			
Petition:								
Patent-Appeals-and-Interference:								
Post-Allowance-and-Post-Issuance:								
Extension-of-Time:								

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Miscellaneous:				
Request for continued examination	1801	1	810	810
	Total in USD (\$)			810